Network Support Engineer - LOLC Myanmar

LOLC Myanmar Micro Finance Company Ltd, is looking out for experienced personnel for Co-banking system management, Database Administration and management Information reporting functionalities. The selected candidate will be responsible for the installation, set-up, diagnosis, and maintenance of all database and software applications for the Organization.

Your Responsibilities Include:

- Provide first level support in resolving software, hardware and network related issues
- Installation, Configuration of workstations and related devices (Routers, Printers, etc…) including software and function according to the requirements / setting up user accounts, permissions and passwords
- Computer, Hardware maintained (HDD, Mother Board, RAM, etc…) to ensure all functionalities are working
- Support user issues, provide guidance for users for new application software and IT related equipment (Onsite and Remote)
- Ensure the security and privacy of networks and computer systems and implement security standards according to Group policies
- Firewall maintenance
- Provide technical assistance to office staffs as needed.
- Perform routine IT Equipment maintenance and updates for performance efficiency and maintain IT Inventory
- Report any repairs and maintenances activities and co-ordinate with Vendors for repair and Maintenance.
- Carryout new Branch setup activities.

You will be a Perfect Fit if you have:

- Bachelor Degree in Computer Sciences, Computer Technology, Information Technology or related field (other degree holders with relevant job experience is also acceptable)
- Minimum 1-2 year experience in system maintenance and networking
- Prefer A+/NE Certificate, MCP, CCNA and Knowledge MySQL, SQL Server
- Good communication skills in English language (written and spoken)
- Excellent documentation management skills and record keeping
- The ability to learn quickly in a dynamic changing technological environment with a passion for technology

Apply Via
careers@lolc.com

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